

Compelling vision for your organization
Have a great plan & action
Create a culture of urgency
Create clear workplace communication
that values open, honest and
clear communication as a
critical component
Reframe from hiring sub par
employees, hire only the
best, give them training
allow them to be successful,
set high performance
standards, hold people
accountable,
Turn the focus inward delivering
good customer service

Trust
Pride
Freedom
Fair
Friendly
Accountable

Key to Success
Clear Direction
Culture of Urgency
Excellent Communication
Best People
Commit to Development
Awesome Atmosphere
Focus on Customer

Customers

Rule #1 - If you don't take care of the customer... Somebody else will.

- ✓ It is not so much what we do, but how we do it that really matters.
- ✓ Those who achieve success, are those who take a DREAM and make it a come true.

Whether you think you can or think you can't - you are right. Henry Ford

Employees

Pride - pride is a personal commitment. It is an attitude which separates excellence from mediocrity.

The race for quality has no finish line.

Teamwork - divides the task and doubles the success.

Teamwork - is the ability to work together toward a common vision. The ability to direct individual accomplishment toward organizational objectives. It is the fuel that allows common people to attain uncommon results.

If everyone is moving forward together, then success takes care of itself.

Success - Some people dream of success... while others wake up and work hard at it.

you become successful the moment you start moving toward a worthwhile goal.

Opportunity

You always miss 100% of the shot you don't take.

Desire - some people want it to happen, some wish it would happen, others make it happen.

We make a living by what we get. We make a life by what we give.

Dreams are never destroyed by circumstances.
Dreams are born in the Heart and mind,
and only there can they ever die. Because,
while the difficult takes time, the
impossible just takes longer.

It is the tomorrow we imagine
that lays the foundation of society
today.

It is a capital mistake to theorize before
one has data - Arthur Conan Doyle
of Sherlock Holmes

"Let us not be weary in doing good, for at
the proper time, we will reap a harvest
if we do not give up. Therefore, as we
have opportunity, let us do good..."
Galatians 6:9-10

Every job is a
Self-Portrait of the
person who did it.
Autograph your work
with excellence⁴¹

* Better Government
through performance
not promises

Proven performance
not promises

Future

Finance greater access to info
Auditor complete specified for new position
In Court

Purchase orders

New time clock - access leave time

HR meeting with county staff

Cross train

Web site presentation to DCC

BCC meet with constitutional officials

Digital scanning of judicial records for
internal retrieval at Supreme Court
Days otherwise

Recognition again for _____ years for
Award of Excellence in Finance

Try Being

Perse

Try being...

braver and bolder.

Try being...

wiser the older you get.

Try being...

kinder to the folks you meet.

Try being...

more gracious in defeat.

Try being...

a smiler instead of a whiner.

Try being...

***quicker to stretch out your
hand in helping others.***

Try being...

more of a doer.

Try being...

an encourager.

Try being...

forgiving of others.

Try being...

a good neighbor.

Try being...

gentle.

Try being...

content with what you have.

It's not hard...if you try.

Ms. P...
M...

Auth...

Common Pitfalls w/ employees

- ⇒ Failing to communicate.
- ⇒ Failing to delegate.
- ⇒ Taking things personally.
- ⇒ Failing to set parameters.
- ⇒ Holding in the big stuff.
- ⇒ Forgetting to say "thank you."
- ⇒ Failure to motivate.
- ⇒ Treating everyone the same.
- ⇒ Failure to obtain information.
- ⇒ Failure to demonstrate loyalty.
- ⇒ Failure to Plan.

What do you think?

Scout Oath

On my honor I will do my best
To do my duty to God and my country
and to obey the Scout Law;
To help other people at all times;
To keep myself physically strong,
mentally awake, and morally straight.

Scout Law

A Scout is:

| | |
|-------------|----------|
| Trustworthy | Obedient |
| Loyal | Cheerful |
| Helpful | Thrifty |
| Friendly | Brave |
| Courteous | Clean |
| Kind | Reverent |